

## **Quality Policy**

## according to standard UNE-EN-ISO 9001:2015

At Noxium we understand Quality as a process of continuous improvement in the search for business excellence. Proof of this is that our Quality Management System (QMS) has been certified by SGS with the No. ES08/5716 evidencing its compliance with the UNE-EN ISO 9001:2015 standard.

This strong commitment to Quality, as a critical factor of business success, is reflected in our Quality Policy:

- The personnel acquire a total commitment to Quality, through work carried out with absolute professionalism, which results in full customer satisfaction.
- To encourage the involvement and motivation of the personnel, generating a working environment where the activity carried out by all is recognised and valued, enabling the internal promotion and professional development of the personnel that make up the organisation.
- Allocation of the necessary resources to carry out the activities related to Quality and to comply with the requirements of our clients.
- Continuous improvement of the effectiveness and efficiency of the Quality Management System through the establishment of objectives and the implementation of improvement plans for their achievement.
- Obtain continuous feedback from our customers and employees for the continuous improvement of our processes.
- To ensure the qualification, professionalism and reliability of the people who belong to or work on behalf of Noxium.

The General Management will ensure that all necessary means are in place to ensure the application of the Quality Policy in all areas of the company.

The Management

**Antonio Corral** CEO

Date of Approval 18 de march de 2019